

## How to Update the Firmware.

### Step1. Firmware Version check.

1. Please check the version of your Media Player's current firmware before beginning this update. If your Media Player's firmware is the latest version. you will not need to update the firmware.
2. Connect the Media Player to your TV and then turn on the Media Player.
3. Press the SETUP button on the Remote controller and the setup screen will be displayed.
4. Click the **System** item. Check the **System update** → **Rev: 01.XX P (N)** (Current version).

### Step2. Downloading the latest Firmware.

1. Log onto ASUS SUPPORT web site :

<http://support.asus.com/download/download.aspx?SLanguage=en-us>

2. In the search window. Please Select the Product.(**Multimedia**) Series (**Digital Media Player**). Models(**O!Play HD2** ), then click **Search**. Please see image below.



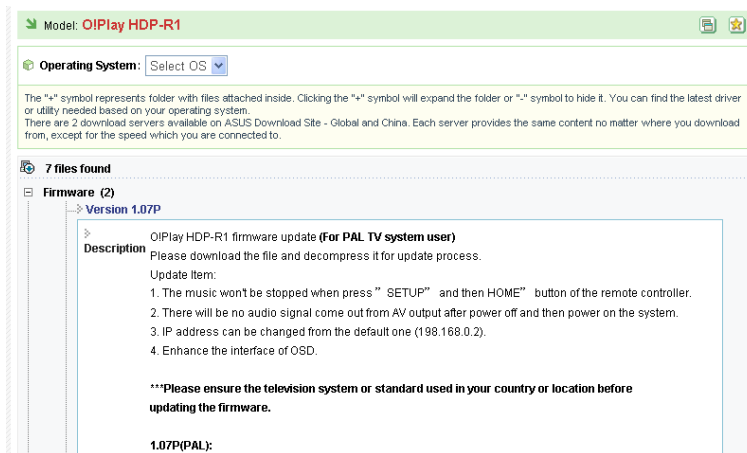
3. When the page open, Please Select your operating system. Then click **Search**. Please see image below.



4. When the next page open, you can find the firmware folder. Please see image below.



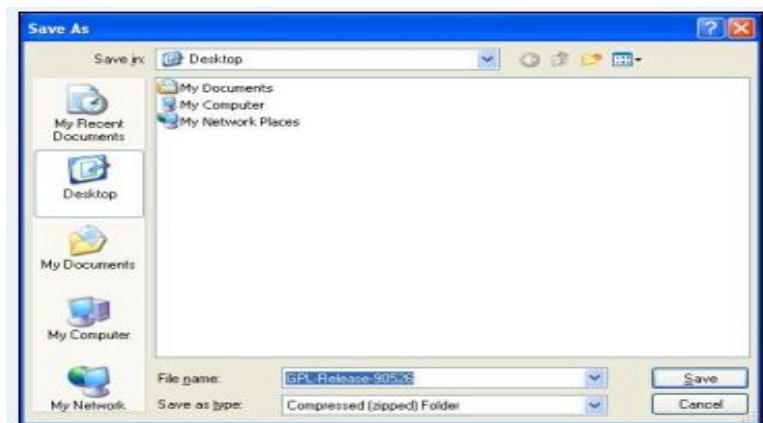
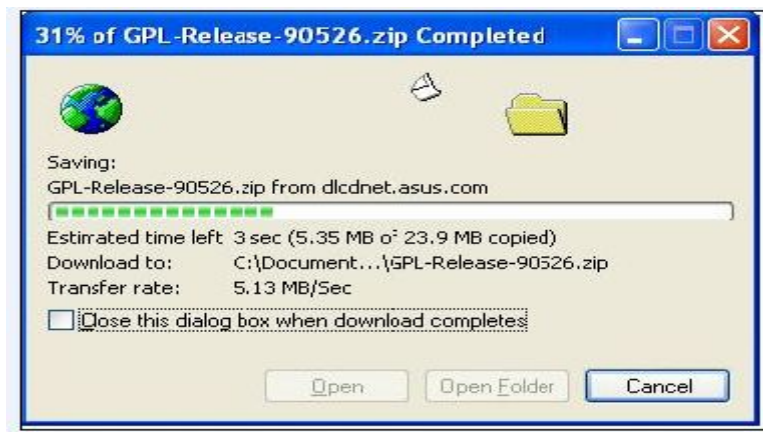
5. Please click the firmware folder, Please see image below.



6. **You should make sure that your TV SYSTEM ( PAL or NTSC )** .select an appropriate Firmware. then Click the Download from...that's nearest you, a 'File Download' window will probably pop up. Please see image below.



7. Click the save. if save it to your computer's Desktop. Please see image below.



8.The zipped firmware will be downloaded and saved to your Desktop.

Once the zipped firmware ( **install.zip** ) is downloaded and saved on your desktop,

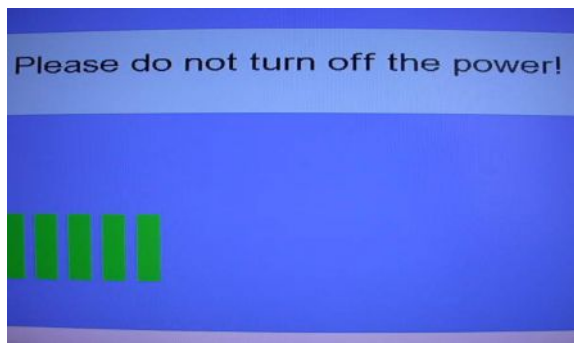


9.Unzip the compressed firmware to ( **install.img** ). Then using a blank/ formatted USB Flash Stick to copy or paste the Unzipped firmware file as below:



### Step3. To Update the Firmware.

1. Insert the USB Flash Stick( **install.img** inside ) to USB port of your Media Player. The System will recognize the firmware in the USB Flash drive automatically.
2. Press the **SETUP** button on the Remote controller and the setup screen will be displayed.
3. Click on the **System** item and press OK. Then navigate to the **system Upgrade** and press OK to start updating.
4. At this moment, the Power LED of O!Play will turn from **BLUE** to **RED** and following screen will be displayed.



New firmware updates is in the process ( take about 4 minute).when the update is successfully completed the Media Player will reboot automatically.

**WARNING :**

**DO NOT UNPLUG (Power Cord and USB Flash drive)TURN OFF, OR USE ANY OTHER FEATURE OF YOUR MEDIA PLAYER DURING THE FIRMWARE UPDATE PROCESS.** Doing so will cause the writing of the firmware update to the player to be halted and the player may no longer operate properly. If the player stops working, please contact ASUS Authorized Service Provider at 0800-093-456.

**Emergency Recovery Instructions.**

If the O!Play accidentally shut down during the firmware upgrade, the safe mode will enable the O!Play to be re-upgraded. you can to restart the Safe Mode Upgrade.

**Note:** Emergency Recovery function only takes effect if your O!Play's Bootcode Version is **0000.0202.0018** or later. ( Bootcode Version Check method: Press the **STOP** button. then **PLAY/PAUSE** button on the Remote controller. The Version information screen will be displayed.

**Please follow the steps below:**

- 1.While pressing the reset button (The reset button is located on the side panel. Use a pointed object to press this button), Disconnect DC plug. wait 5 seconds and reconnect DC plug of the Power adapter.
- 2.The message will be displayed on the screen as **"Preparing for update. It takes a few seconds"**
3. Repeat the procedure of (How to Update the Firmware).Until the upgrade has been successfully finished.

**If the firmware cannot be upgraded with the Safe Mode. it means that either incorrect firmware or problems with the USB Flash Stick.**