

## ADSL Connection Setting Table

The table provides the ADSL setting configurations for the ISPs among different countries. You may find out the information in the table to establish your Internet connection. If it doesn't work or the setting is not in the list, please ask your ISP for further instructions as soon as possible.

Country	ISP	VPI/VCI	Connection Type	Encapsulation Mode
Malaysia	Jaring	0/35	PPPoE	LLC
	Maxis	0/35	PPPoE	LLC
	Streamyx Business	0/35	PPPoA	LLC
	Streamyx Home	0/35	PPPoE	LLC
	Streamyx PutraJaya	130/32	PPPoE	LLC
Australia	AAPT	8/35	PPPoE	LLC
	ComCen	8/35	PPPoE	LLC
	Dodo	8/35	PPPoE	LLC
	EFTel	8/35	PPPoE	LLC
	iinet	8/35	PPPoE	LLC
	Internode	8/35	PPPoE	LLC
	iPrimus	8/35	PPPoE	LLC
	Netspace	8/35	PPPoE	LLC
	Optus	8/35	PPPoE	LLC
	Oz Online	8/35	PPPoE	LLC
	Spin	8/35	PPPoE	LLC
	Telstra	8/35	PPPoE or PPPoA	LLC
	TPG	8/35	PPPoE	LLC
	Westnet	8/35	PPPoE	LLC
Indonesia	Telkom Speedy_Alcatel	8/35	PPPoA	LLC
	Telkom_Huawei	0/35	PPPoE	LLC
	Telkom_Siemens	1/35	PPPoA	VC-Mux
	Telkom_ZTE	8/81	PPPoE	LLC
Thailand	ADC	0/35	PPPoE	LLC
	CAT Telecom	0/35	PPPoE	LLC
	CS_Loxinfo	0/35	PPPoE	LLC
	Ji-Net	0/66	PPPoE	LLC
	KSC	0/66	PPPoE	LLC
	Q-net	0/40	PPPoE	LLC
	Samart	0/35	PPPoE	LLC
	TA	0/100	PPPoA	VC-Mux
	TOT	1/32	PPPoE	LLC
	TRUE Internet	0/100	PPPoE	LLC

Country	ISP	VPI/VCI	Connection Type	Encapsulation Mode
Thailand	TT&T	0/33	PPPoE	LLC
	TT&T_Hinet	0/66	PPPoE	LLC
	UBT	0/100	PPPoE	LLC
	UCOM	0/100	PPPoE	LLC
Austria	AON	8/48	PPPoA	VC-Mux
	EUNET	8/48	PPPoA	VC-Mux
	INODE	8/48	PPPoA	VC-Mux
	Tiscali	8/48	PPPoA	VC-Mux
	UTA	0/32	PPPoA	VC-Mux
	Utanet	8/48	PPPoA	VC-Mux
Switzerland	BLUEWIN	8/35	PPPoA	LLC
	CyberNet	8/35	PPPoE	LLC
	EconoPhone	8/35	PPPoE	LLC
	Green	8/35	PPPoE	LLC
	Netstream	8/35	PPPoE	LLC
	Solnet	8/35	PPPoA	LLC
	Sunrise	8/35	PPPoE	LLC
	Swisscom	8/35	PPPoA	LLC
	Tele 2	8/35	PPPoE	VC-Mux
	TIC	8/35	PPPoA	LLC
	Tiscali	8/35	PPPoE	LLC
Germany	1&1 (Dun)	1/32	PPPoE	LLC
	Anderer Provider für T-DSL (Dun)	1/32	PPPoE	LLC
	Anderer Provider für T-DSL (Soft)	1/32	Bridging	N/A
	AOL Deutschland (Dun)	1/32	PPPoE	LLC
	AOL Deutschland (Soft)	1/32	Bridging	N/A
	Arcor	1/32	PPPoE	LLC
	Freenet	1/32	PPPoE	LLC
	GMX	1/32	PPPoE	LLC
	Hanse NET -- Alice	1/32	PPPoE	LLC
	HTTP	Auto detect	PPPoE	LLC
	Kielnet	1/32	PPPoE	LLC
	QSC	1/32	PPPoE	LLC
	Netcologne	8/35	PPPoE	LLC
	Tiscali	1/32	PPPoE	LLC
	T-Online (Dun)	1/32	PPPoE	LLC
	T-Online (Soft)	1/32	Bridging	N/A
India	Airtel	1/32	PPPoE	LLC
	BSNL	0/35	PPPoE or PPPoA	LLC
	Dada Infosys	0/35	PPPoE	LLC

Country	ISP	VPI/VC1	Connection Type	Encapsulation Mode
India	HCL Infinet Ltd.	0/35	PPPoE	LLC
	MTNL	0/32	PPPoE or PPPoA	LLC
	TATA	0/32	PPPoE	LLC
Syria	Aya	8/35	PPPoE (Huawei, Ericson)	LLC
	Aya	8/35	PPPoA (Alcatel (PDN))	VC-Mux
	Elcom	8/35	PPPoE (Huawei, Ericson)	LLC
	Elcom	8/35	PPPoA (Alcatel (PDN))	VC-Mux
	Runnet	8/35	PPPoE	LLC
	SAWA	8/35	PPPoE (Huawei, Ericson)	LLC
	SAWA	8/35	PPPoA (Alcatel (PDN))	VC-Mux
	SCS-Net	8/35	PPPoE	LLC
	STE	8/35	PPPoE (Huawei, Ericson, Samsung)	LLC
	STE	8/35	PPPoA (Alcatel (PDN))	VC-Mux
Turkey	TTnet	8/35	PPPoE	LLC
	Turk Telekom (PPPoE)	8/35	PPPoE	LLC
	Turk Telekom (PPPoA)	8/35	PPPoA	VC-Mux
New Zealand	Orcon	0/100	PPPoA	VC-Mux
	New Zealand Telecom	0/100	PPPoA	VC-Mux
	Slingshot	0/100	PPPoA	VC-Mux
	Telstra	0/100	PPPoA	VC-Mux
Singapore	LGA	0/100	PPPoE	LLC
	Pacific Internet	0/100	PPPoE	LLC
	SingNet	0/100	PPPoE	LLC
	SingNet	0/100	PPPoA	VC-Mux
Philippines	PLDT	0/100	PPPoE	LLC
	PLDT	0/35	PPPoE	LLC
United Kindom	AOL	0/38	PPPoE	LLC
	BE	0/101	IPoA	LLC
	Karoo/Kingston	1/50	PPPoA	LLC
	O2	0/101	MER	LLC
	Orange	0/38	PPPoA	VC-Mux
	TalkTalk	0/38	PPPoA	VC-Mux
Ukraine	Ukrtelecom IPTV	1/33	Bridging	N/A
	Ukrtelecom OGO	1/32	PPPoE	LLC
Finland	Sonera	0/33	MER	LLC
	Sonera	0/100	MER	LLC
Belgium	Belgacom ADSL	8/35	PPPoA	LLC
Denmark	Tiscali (World Online)	0/35	PPPoA	VC-Mux
	Cybercity	0/35	PPPoA	VC-Mux

Country	ISP	VPI/VC1	Connection Type	Encapsulation Mode
Taiwan	Hinet(PVC=0/33)	0/33	PPPoE	LLC
	Hinet(PVC=0/34)	0/34	PPPoE	LLC
Egypt	LinkDSL	0/35	PPPoA	VC-Mux
	Nile-Online	0/35	PPPoE	LLC
	EgyNet	8/35	PPPoA	VC-Mux
	TEData	0/35	PPPoA	VC-Mux
France	AOL	8/35	PPPoA	VC-Mux
	Claranet	8/35	PPPoA	VC-Mux
	Club-Internet	8/35	PPPoA	VC-Mux
	Easyconnect	8/35	PPPoA	LLC
	FreeSurf	8/35	PPPoA	VC-Mux
	Generic Netissimo	8/35	PPPoA	LLC
	HRNet	8/35	PPPoA	VC-Mux
	Nerim	8/35	PPPoA	VC-Mux
	Netissimo	8/35	PPPoA	VC-Mux
	Nordnet	8/35	PPPoA	VC-Mux
	Tiscali Liberty-Surf	8/35	PPPoA	LLC
	Wanadoo	8/35	PPPoA	LLC
	Worldnet	8/35	PPPoA	VC-Mux
	9Online	8/35	PPPoA	VC-Mux
	Free Degroupe	8/36	IPoA	VC-Mux
	Free	8/35	PPPoA	VC-Mux
	Tele2	8/35	PPPoA	VC-Mux
Iceland	Islandssimi	0/35	PPPoA	VC-Mux
	Landssimi	8/48	PPPoA	VC-Mux
Italy	Albacom	8/35	PPPoA	VC-Mux
	Alice (Telecom Italia)	8/35	PPPoA	VC-Mux
	Alice (Telecom Italia)	8/35	PPPoE	LLC
	Aruba	8/35	PPPoA	VC-Mux
	BISnet	8/35	IPoA	LLC
	BISnet IP Dinamico	8/35	PPPoA	VC-Mux
	MC-link	8/35	PPPoA	VC-Mux
	Nextra	8/35	PPPoA	VC-Mux
	NGI	8/35	PPPoA	VC-Mux
	NGI	8/35	PPPoE	LLC
	Si ADSL	8/35	PPPoA	LLC
	Tele2	8/35	PPPoA	VC-Mux
	Telvia	8/35	PPPoA	VC-Mux
	Tiscali	8/35	PPPoA	VC-Mux

Country	ISP	VPI/VCI	Connection Type	Encapsulation Mode
Italy	Vira	8/35	PPPoA	VC-Mux
	Wind	8/35	PPPoA	VC-Mux
	Wind	8/35	PPPoA	LLC
	Wind	8/35	PPPoE	LLC
Netherland	KPN Mxstream	8/48	PPPoA	VC-Mux
	BabyXL	0/34	Bridging	N/A
	BBNED	0/35	PPPoA	VC-Mux
	Enterprijs	0/33	Bridging	N/A
	Versatel	0/32	Bridging	N/A
Poland	TPSA (neotrada)	0/35	PPPoA	VC-Mux
Portugal	Portugal Telecom	0/35	PPPoA	LLC
	Portugal Telecom	0/35	PPPoE	LLC
	Clix	0/100	PPPoA	LLC
	Jazztel	0/35	PPPoA	VC-Mux
	Telepac	8/35	IPoA	LLC
	VIA	0/35	PPPoE	LLC
Spain	Auna	8/35	PPPoA	VC-Mux
	Eres Mas	8/35	PPPoA	LLC
	Jazztel	8/35	PPPoA	LLC
	Retevision	8/35	PPPoA	VC-Mux
	Telefonica	8/32	MER	LLC/VCMUX
	Telepac	0/35	PPPoE	LLC
	Terra	8/32	MER	LLC
	Tiscali	1/32	PPPoA	VC-Mux
	UNI2 Espana	1/33	PPPoA	LLC
	Wanadoo Spain	8/32	MER	LLC
	YA.COM ADSL	8/32	PPPoE	LLC
	YA.COM ADSL IP fija	8/32	MER	LLC
Sweden	Skanova	8/35	Bridging	LLC
	Telia	8/35	PPPoE	LLC
Tunisia	Tunisie Telecom	0/35	PPPoA	LLC
United Arab Emirates	Etisalat Classical IP Single User	0/100	MER	LLC
	Etisalat Classical IP for Business	0/50	PPPoA	VC-Mux
	UAE-Other	0/50	PPPoE	LLC
	UAE-Other	0/100	MER	LLC

Country	City	ISP	VPI/VC	Connection Type	Encapsulation Mode
Iran	Tehran	Asia Tak	8/35	PPPoE	LLC
	other provinces	Datak	0/35	PPPoE	LLC
		Fan Ava	0/35	PPPoE	LLC
		Laiser	0/35	PPPoE	LLC
	Tehran	Laiser	0/32	PPPoE	LLC
	other provinces	PARS Online	0/35	PPPoE	LLC
		PARS Online	0/39	PPPoE	LLC
		Shatel	8/35	PPPoE	LLC
Russia	Arkhangelsk	Nord West Telecom	8/35	PPPoA	VC-Mux
	Aeksin	TulaTelecom	0/35	PPPoE	LLC
	Baku	Intrans	8/35	PPPoE	LLC
	Balakovo	Volga Telecom	0/33	PPPoE	LLC
	Balashikha	Infoline	0/35	PPPoE	LLC
	Barnaul	AltaySvyaz	0/35	Bridging	N/A
	Belgorod	Domolink	0/35	PPPoE	LLC
	Belarus (Country)	BelTelecom	0/33	PPPoE	LLC
	Bryansk	Metro	1/100	IPoA	VC-Mux
	Buguruslan	Volga Telecom	1/35	PPPoE	LLC
	Velikiy Novgorod	Novgorod Teleocm	8/35	PPPoE	LLC
	Vladivostok	DalSvyaz	0/35	Bridging	N/A
	Vladikavkaz	South Telecom Company	0/35	PPPoE	LLC
	Vladimir	VTs	0/35	Bridging	N/A
	Volograd	VolgaLink	0/35	PPPoE	LLC
	Vologda	Nord West Telecom	8/35	PPPoE	LLC
	Voronezh	Golden Telecom	0/33	PPPoE	LLC
	Ribinsk	CenterTelecom	8/35	MER	LLC
	Dimitrovgrad	Volga Telecom	0/33	MER	LLC
	Yekaterinburg	UralSvyazInform	1/50	Bridging	N/A
	Zarechny	RTK	0/33	PPPoE	LLC
	Izhevsk	JDSL	8/35	PPPoE	LLC
	Irkutsk	SibirTelecom	0/100	PPPoE	LLC
	Yoshkar-Ola	Volga Telecom	0/33	PPPoE	LLC
	Kazan	Intelset	0/35	PPPoE	LLC
	Kaliningrad	Baltnet	8/35	PPPoE	LLC
	Kaluga	CenterTelecom	0/67	PPPoE	LLC
	Kemerovo	Web Stream	0/33	PPPoE	LLC
	Kirov	Volga Telecom	0/35	PPPoE	LLC
	Kishinev	StarNet	0/35	MER	LLC
	Korolyov	Centel	0/33	PPPoE	LLC

Country	City	ISP	VPI/VC1	Connection Type	Encapsulation Mode
Russia	Krasnogorsk	Centel	0/33	PPPoE	LLC
	Krasnodar	KubanElectroSvyaz	0/35	Bridging	N/A
	Krasnoyarsk	Krasnet	0/33	PPPoE	LLC
	Lermontov	UTK	8/35	PPPoE	LLC
	Lipetsk	Domolink	35/33	PPPoE	LLC
	Megion	UralSvyazInform	8/35	PPPoE	LLC
	Moscow	STREAM	1/50	PPPoE	LLC
	Moscow Oblast	Domolink	0/35	PPPoE	LLC
	Murmansk	Polarcom	8/33	PPPoE	LLC
	Mytishchi	Domolink	0/35	PPPoE	LLC
	Naberezhnyye Chelny	SvyazInvest	8/35	PPPoE	LLC
	Nalchik	KabbalTelecom	0/67	PPPoE	LLC
	Nefteyugansk	UganskTelecom	0/32	PPPoE	LLC
	Nizhnevartovsk	UralSvyazInform	8/35	PPPoE	LLC
	Nizhnekamsk	KamaTel-Yantel	0/33	PPPoE	LLC
	Nizhny Novgorod	Volga Telecom	0/33	PPPoE	LLC
	Novopolotsk	BelTelecom	0/33	PPPoE	LLC
	Novosibirsk	Rotek	0/33	PPPoE	LLC
	Novotroitsk	Volga Telecom	1/35	PPPoE	LLC
	Noyabrsk	UralSvyazInform	1/32	PPPoE	LLC
	Nyagan	UralSvyazInform	0/32	PPPoE	LLC
	Omsk	OmskTelecom	0/35	PPPoE	LLC
	Orenburg	Volga Telecom	0/35	PPPoE	LLC
	Penza	Volga Telecom	0/35	IPoA	VC-Mux
	Perm	U-link Internet	8/35	PPPoE	LLC
	Petrozavodsk	NordLink	0/33	PPPoE	LLC
	Pikalevo	Nord West Telecom	0/33	PPPoE	LLC
	Pskov	WestCom	0/33	PPPoE	LLC
	Reutov	Domolink	0/35	PPPoE	LLC
	Ryazan	Inter-link	8/35	PPPoE	LLC
	Samara	Volga Telecom	1/100	PPPoE	LLC
	Saint Petersburg	Avangard	0/35	PPPoE	LLC
	Saransk	Volga Telecom	0/35	PPPoE	LLC
	Sergiyev Posad	TSI	0/33	PPPoE	LLC
	Sovetsky	UralSvyazInform	1/50	PPPoE	LLC
	Stavropol	UTK	8/35	PPPoE	LLC
	Stary Oskol	Domolink	0/35	PPPoE	LLC
	Sterlitamak	Bash Telecom	0/33	PPPoE	LLC
	Surgut	Link	0/33	PPPoE	LLC
	Syzran	Volga Telecom	1/100	PPPoE	LLC

Country	City	ISP	VPI/VCI	Connection Type	Encapsulation Mode
Russia	Syktvykar	Nord West Telecom	0/35	PPPoE	LLC
	Taganrog	UTK	0/35	PPPoE	LLC
	Tolyatti	Aist	0/33	Bridging	N/A
	Tomsk	Webstream	9/331	PPPoE	LLC
	Tula	Tula Telecom {Domolink}	0/35	PPPoE	LLC
	Tyumen	UralSvyazInform	8/35	PPPoE	LLC
	Ulan-Ude	MobileTelecom	0/35	PPPoE	LLC
	Ulyanovsk	Volga Telecom	0/33	MER	LLC
	Uray	UralTelecom	0/32	PPPoE	LLC
	Ufa	Bash Inform Svyaz	8/35	PPPoE	LLC
	Khanty-Mansiysk	UralSvyazInform	1/32	PPPoE	LLC
	Cheboksary	Volga Telecom	0/35	PPPoE	LLC
	Chelyabinsk	UralSvyazInform	8/35	PPPoE	LLC
	Cherepovets	Nord West Telecom	8/35	PPPoE	LLC
	Chekhov	Domolink	0/35	PPPoE	LLC
	Engels	Volga Telecom	0/33	PPPoE	LLC
	Yuzhno-Sakhalinsk	DalSvyaz	0/35	PPPoE	LLC
	Yaroslavl	CenterTelecom	0/33	MER	LLC



## Networks Global Hotline Information

Area	Hotline Number	Support Languages	Working Hour	Working Day
Australia	1300-2787-88	English	9:00-18:00	Mon. to Fri.
Austria	0043-820240513	German	9:00-18:00	Mon. to Fri.
Belgium	0032-78150231	Dutch /French	9:00-17:00	Mon. to Fri.
China	800-820-6655; 021-34074610	Simplified Chinese	9:00-18:00	Mon. to Sun.
Denmark	0045-3832-2943	Denish/English	9:00-17:00	Mon. to Fri.
Finland	00358-9693-7969	Finnish/English/ Swedish	10:00-18:00	Mon. to Fri.
France	0033-170949400	France	9:00-17:45	Mon. to Fri.
Greece	00800-44-14-20-44	Greek	9:00-13:00; 14:00-18:00	Mon. to Fri.
Hong Kong	3582-4770	Cantonese/ Chinese/ English	10:00-20:00	Mon. to Fri.
			10:00-17:00	Sat.
Ireland	0035-31890719918	English	9:00-17:00	Mon. to Fri.
Japan	0800-123-2787	Japanese	9:00-18:00	Mon. to Fri.
			9:00-17:00	Sat. to Sun.
Malaysia	+603 2148 0827 (Check Repair Detail Status Only) +603-6279-5077	Bahasa Melayu/ English	10:00-19:00	Mon. to Fri.
Netherlands / Luxembourg	0031-591-570290	Dutch / English	9:00-17:00	Mon. to Fri.
New Zealand	0800-278-788 / 0800-278-778	English	9:00-17:00	Mon. to Fri.
Norway	0047-2316-2682	Norwegian /English	9:00-17:00	Mon. to Fri.
Philippine	+632-636 8504; 180014410573	English	9:00-18:00	Mon. to Fri.
Poland	00225-718-033 00225-718-040	Polish	9:00-17:00 8:30-17:30	Mon. to Fri.
Portugal	707-500-310	Portuguese	9:00-17:00	Mon. to Fri.





Area	Hotline Number	Support Languages	Working Hour	Working Day
Russia	+8-800-100-ASUS; +7-495-231-1999	Russian/ English	9:00-18:00	Mon. to Fri.
Singapore	+65-6720-3835 (Check Repair Detail Status Only) -66221701	English	11:00-19:00	Mon. to Fri.
Slovak	00421-232-162-621	Czech	8:00-17:00	Mon. to Fri.
Spain	902-88-96-88	Spanish	9:00-18:00	Mon. to Fri.
Sweden	0046-8587-6940	Swedish/ English	9:00-17:00	Mon. to Fri.
Switzerland	0041-848111010	German/French	9:00-18:00	Mon. to Fri.
	0041-848111014	French	9:00-17:45	Mon. to Fri.
	0041-848111012	Italian	9:00-17:00	Mon. to Fri.
Taiwan	0800-093-456; 02-81439000	Traditional Chinese	9:00-12:00; 13:30-18:00	Mon. to Fri.
Thailand	+662-679-8367 -70; 001 800 852 5201	Thai/English	9:00-18:00	Mon. to Fri.
Turkey	+90-216-524-3000	Turkish	09:00-18:00	Mon. to Fri.
United Kingdom	0044-870-1208340; 0035-31890719918	English	9:00-17:00	Mon. to Fri.
USA/Canada	1-812-282-2787	English	8:30am-12:00am EST (5:30am-9:00pm PST)	Mon. to Fri.
			9:00am-6:00pm EST (6:00am-3:00pm PST)	Sat. to Sun.

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